



SNUGGLES AND HUGS
26781 HANNA RD.
OAK RIDGE, TX 77386
936-443-3215
WWW.ACTIVEDOGCAMP.COM

CAMPER PROFILE FORM

Please take a few minutes to complete this Application for your pet, **one per pet** please. It will help us understand your pet's background, personality and special needs so we can make Active Day Camp/Boarding at Snuggles and Hugs Pet Care as safe and comfortable as possible. Thank you for your time and cooperation.

Active Dog Camp is designed for dogs to play and have fun in a safe environment. Safety is our primary goal. To be accepted into our Active Dog Camp Program, each Potential candidate must:

1. Complete this Camper Profile Form
2. Complete Interview and attend Active Dog Camp Day and meet the temperament testing requirements (see Policies)
3. Sign Service Agreement

CLIENT PROFILE

Owner's Name _____

Address _____

City _____ State _____ Zip _____

Home _____ Work _____ Cell _____

Email _____

Emergency Contact(s): In the event of an emergency who do we contact first?

You Emergency Contact

Name _____ Phone _____ Relationship _____

Name _____ Phone _____ Relationship _____

Others authorized to pick-up my pet _____

My Veterinarian _____

Clinic Address _____ Phone _____

GUEST PROFILE

Pet Guest's Name _____ Nickname _____

Breed _____ Color _____

Male Neutered Female Spayed Weight _____

Birth date _____ How long have you had this pet? _____

This pet is from: Rescue Store Breeder Stray Other _____

Professional Obedience Education: None In-Home Group Classes Private Lessons

Has this pet ever been boarded before? Yes No If no, why? _____

If yes, please describe your pet's experience: _____

Has this pet ever been to day care before? Yes No If no, why? _____

If yes, please describe your pet's experience: _____

PERSONALITY PROFILE

Check all that apply:

ATTRIBUTES

- Fence jumper
- Fence climber
- Digger
- Jumps
- Protective
- Mouthy
- Paper/litter trained
- Independent

PERSONALITY

- Outgoing
- Verbally sensitive
- Timid
- Affectionate
- Pushy
- Aggressive
- Excitable
- Playful

BEHAVIOR

- Will Bite
- May bite
- Snaps
- Shows teeth
- Freezes
- Trembles
- Moves away
- Inappropriate chewing

MY PET:

- Grabbing collar Likes
- Getting hugs Likes
- Being brushed Likes
- Being around other dogs/cats Likes
- Being touched while sleeping Likes
- Being touched on ears Likes
- Being touched on paws Likes
- Being touched on mouth Likes
- Being touched on tail Likes
- Having nails clipped Likes
- Being in a crate Likes
- Being around children Likes

- Dislikes
- Dislikes
- Dislikes
- Dislikes
- Dislikes
- Dislikes
- Dislikes
- Dislikes
- Dislikes
- Dislikes
- Dislikes
- Dislikes

PLAYS BEST WITH:

- No dogs
- Big dogs
- Little dogs
- Older dogs
- Younger dogs
- Puppies

Does your pet engage in any unusual or repetitive behaviors? Yes No If yes please explain (include examples): _____

Has your pet ever bitten a person? Yes No If yes please explain: _____

Has your pet ever bitten another pet? Yes No If yes please explain: _____

Has your pet ever growled at someone? Yes No If yes, what were the circumstances? _____

Has your pet ever growled or snapped at anyone who has taken their food or toys away from him/her? Yes No If yes, please explain: _____

Are there any particular types of people your pet seems to fear or dislike? Yes No If yes, please explain: _____

Is your pet an escape artist? Yes No If yes, please explain: _____

Is your pet allowed on furniture at home? Yes No

Is your pet frightened of thunderstorms/loud noises? Yes No If yes, please describe what happens and how do you soothe your pet's fear: _____

Describe you pet's activity level: _____

Where are your pet's favorite petting spots? _____

Check one from the following; the level of socialization that best describes your dog's routine:

- None- No knowledge of other dog interaction
- Minimal- On lead encounters only.
- Moderate- Some off-lead playtime on occasion with a visitor's dog
- Extensive - Regular visits to dog social events, daycare etc.

Are there any types and/or breeds of dogs your pet seems to automatically fear or dislike? Yes No If yes, please explain: _____

How does your pet react to another pet approaching it in a park or on a walk? _____

Does your pet play with other pets? Yes No If yes, please describe size, breed and temperament of the other pets? _____

- Male and Females
- Only Males
- Only Females

What kinds of games does your pet like to play with people? _____

What kind of games does your pet like to play with other pets? _____

Where does your dog sleep at night? _____

MEDICAL INFORMATION

Does your pet have any allergies? Yes No If yes, please describe: _____

Please provide details of your pet's diet – type (brand, kibble, canned, daily intake, etc): _____

Does your pet have any bathroom related issues or concerns? Yes No If yes, please explain: _____

Does your pet have any physical disabilities? Yes No If yes, please describe the disability and any physical restrictions you would like to have enforced: _____

Does your pet have any pre-existing medical conditions? Yes No If yes, please describe and advise of any medication used to control the condition (please include name and dosage): _____

Does your pet have any sensitive areas on his/her body? Yes No If yes, where? _____

Date of last physical exam: _____

Does your pet have any physical restrictions limiting activity or movement? _____

Is your pet taking any medications? Yes No If yes, please name medications and the reasons. _____

My pet will require Snuggles and Hugs Pet Care to administer the following medications. Oral medications are complementary. Topical medications and injections are \$3.00 per administration. _____

Is your pet allergic to any medications, foods, or treats? Yes No If yes, please list and describe the allergic reactions: _____

You are required to provide proof from your veterinarian of the following vaccinations and tests, if these are your vets protocol:

Expiration date of DHLPP/Corona _____ Expiration date of Bordatella _____

Expiration date of Rabies _____ Date of last Heart Worm Test _____

AGREEMENT

I specifically represent to Snuggles and Hugs that I am the legal owner of my dog. In addition, I attest that my dog is: healthy, meets the published vaccination requirements, has not harmed or shown aggression or any other kind of threatening behavior towards any persons and/or dogs and has not had any communicable illnesses within the past 30 days prior to admission. Further, I agree to inform Snuggles and Hugs of any changes in my dog's condition and/or behavior prior to subsequent services. I agree that if any fleas or ticks are discovered on my dog while at Snuggles and Hugs, a flea bath will be administered at my expense of \$40.

I understand **Active Dog Camp pick up/drop off hours are 7:30 A.M. - 9:00 A.M. & 4 - 5:30 P.M. Monday - Friday.** I also understand that if my dog is not picked up by 5:30 P.M. Monday - Friday, my dog will be deemed as an overnight guest, and I agree to pay an additional boarding fee of \$35. I agree to pay the applicable service rates in effect on the date my dog utilizes the services requested with credit card on file. I understand that all pre-paid active dog camp package discounts are final with no refunds issued for unused portions.

When your dog is boarding with us, you are charged a full day for the drop off date, regardless of the time you drop off. On the pick up day, you are not charged for your dog's final day of boarding if they are picked up by 9am Monday - Friday. If your dog is picked up during evening hours, you are charged the full boarding rate for that day. Rates are subject to change.

Boarding Drop off/Pick up: Monday - Friday 7:30 - 9:00AM and 4:00PM - 5:00PM, By appointment only: Saturday 8AM or 9AM and 2PM or 3PM, Sunday - CLOSED. Drop off & pickup times are set and not adjustable. For every 15 minutes past the drop-off and pick-up times designated (up to 1 hour late) there is an additional fee of \$5. After 1 hour past due, your pet will need to stay until the next day & you are charged an additional day's boarding fee plus \$20 **Please understand that we have specific times designated so that we can have clean suites, dogs, and supplies ready. Tardiness affects the routine of our dogs in our programs and makes it difficult on our staff to take in new client on time and have the facility prepared.

Boarding Deposits/Cancellations: Due to our intimate size, cancellations greatly affect us. We require a \$100 reservation deposit to hold your suite. If canceled within 7 days of scheduled arrival date or do not show up, reservation deposit will be forfeited. During Holidays/Peak season 50% non-refundable deposit of total reservation at the time of booking is required. If canceled within 14 days of scheduled arrival date or do not show up, reservation deposit will be forfeited.

I accept the risks involved and agree that I am solely responsible for any damages caused by my dog while at Snuggles and Hugs. I further understand and agree that any problems that develop with my dog will be treated as deemed best by the staff of Snuggles and Hugs, in their sole discretion.

By signing this form I also acknowledge and agree to the terms in Policies on company website.

Owner's Signature _____

Date: _____



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Snuggles and Hugs Pet Care, LLC Boarding and Services Agreement

NOTICE TO THE PET OWNER/GUARDIAN:

PLEASE READ CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE SNUGGLES AND HUGS PET CARE, LLC (referred to in this agreement as “Snuggles and Hugs”), AND RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY AND UNDERSTAND ITS EFFECT, POLICIES, PROCEDURES, PET RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK, AND INDEMNIFICATION AGREEMENTS.

In consideration for my pet(s) _____ being permitted to be a pet guest at Snuggles and Hugs, by signing this document, I _____, Owner/Guardian, make the following representations, certify the accuracy of all information provided to Snuggles and Hugs at any time, and agree to all the following policies, procedures, terms and conditions stated below in this Snuggles and Hugs Pet Care, LLC Boarding and Services Agreement.

Policies, Procedures, Terms and Conditions

- **Owner/Guardian.** I represent that I am the owner and/or authorized guardian of my pet and I am fully authorized to enter this agreement.
- **Refusal of Service.** I understand Snuggles and Hugs reserves the right to deny admittance to any pet for any reason, at any time.
- **Pet Requirements:** I represent that my pet meets all of the following requirements: (1) is four months of age or older, (2) is current on his/her required vaccinations, (3) is on a monthly flea and tick preventative medication, (4) has been in good health for the last 30 days prior to check-in, (5) my pet is not aggressive (6) I have completed the Camper Profile Form and attend an evaluation, (7) my dog will enter and exit Snuggles and Hugs facility on a leash.
- **Health.** I represent that my pet has not had any contagious illnesses of any kind for 30 days prior to check-in. I am aware and understand that Snuggles and Hugs employees are not veterinarians and do not have backgrounds in animal medicine. Snuggles and Hugs employees cannot diagnose or detect illnesses in the pets that are staying at Snuggles and Hugs. I agree to assume all risk associated with the administration of medication by Snuggles and Hugs during my pet’s stay. In addition, I acknowledge and am aware that vaccines do not protect against all contagious illnesses that may affect my pet. **I HEREBY AGREE TO INDEMNIFY SNUGGLES AND HUGS, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS AGAINST ANY CLAIMS MADE AGAINST SNUGGLES AND HUGS, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS AS A RESULT OF MY FAILURE TO INFORM SNUGGLES AND HUGS OF ANY PRE-EXISTING MEDICAL CONDITIONS THAT MY PET MAY HAVE.**
- **Flea and Ticks.** I agree that if any fleas or ticks are discovered on my pet during check-in or at any other time while my pet is receiving services at Snuggles and Hugs, that Snuggles and Hugs may administer a flea bath and flea spot treatment at my expense.
- **Photo and Video Release.** I agree to allow Snuggles and Hugs to use my pet’s name and any images or videos taken while he/she is in the care of Snuggles and Hugs, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.
- **Personal Property.** I agree that Snuggles and Hugs shall not be responsible or liable for any lost, stolen, or damaged personal property belonging either to my dog or me. I also understand and agree that my dog’s collar will be removed in the play area to prevent injury. This includes flea collars.

- **Veterinarian Care.** I agree to allow Snuggles and Hugs to obtain veterinarian medical treatment and records for my pet, if, in its sole discretion it appears that, the pet is ill, injured, or exhibits any other behavior that would reasonably suggest that my pet might need medical treatment. Snuggles and Hugs we will attempt to contact you. If you are not available, we will attempt to contact your veterinarian. At the discretion of Snuggles and Hugs, your dog may be taken to an Emergency Veterinary Clinic, or a veterinarian of Snuggles and Hugs's choice. It is understood that all expenses incurred due to your dog's illness or accident are the sole responsibility of the Pet Owner. Any expenses due Snuggles and Hugs are to be paid in full at the time that you pick your dog up from Snuggles and Hugs.
- **Veterinarian Liability:** I agree that I am assuming all risk of illness, disease, harm or otherwise to my pet by allowing my pet to participate in services at Snuggles and Hugs. Furthermore, I agree that I am assuming all risk of the consequences associated with any decisions made by Snuggles and Hugs, relating to the medical care and transportation of my pet. I agree to be solely financially responsible for any and all veterinarian care of my pet while in the care of Snuggles and Hugs, or as a result from time spent at Snuggles and Hugs. **IN ADDITION, I AGREE THAT IF MY PET IS INJURED BY ANOTHER PET, I HEREBY RELEASE SNUGGLES AND HUGS, ITS OWNERS, EMPLOYEES, AND AGENTS FROM ALL LIABILITY AND FINANCIAL RESPONSIBILITY FOR SUCH INJURY.**
- **Transportation.** I agree that if my pet is transported to or from Snuggles and Hugs by Snuggles and Hugs, its employees or agents that **I AGREE TO HOLD SNUGGLES AND HUGS, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS HARMLESS IN THE EVENT OF INJURY OR ACCIDENT DURING TRANSPORTATION.**
- **Active Camp.** I understand that Snuggles and Hugs is a cage-free facility utilizing playgroups where multiple dogs interact. I understand that dogs play with their mouth and paws, which can result in nicks, bruised or sore pads and scratches on my pet. While Snuggles and Hugs provides reasonable care and supervision in the playgroups, I understand and agree that Snuggles and Hugs employees/owners may not notice these nicks or scratches before my pet's departure and, therefore, I might not be notified. While every effort is made to closely supervise all dogs activities, there are times when they will be with other dogs unsupervised
- **Aggressive Dogs.** I certify that my dog is not aggressive and I understand that aggressive dogs are not permitted to participate in services at Snuggles and Hugs. If my dog acts aggressively or exhibits unacceptable behavior, he/she may be separated from the other dogs.
- **Payments.** I understand that payment is due for all services at time of drop off. Cash, Check or credit card are accepted. Rates are subject to change.
- **Boarding Reservations.** I understand that confirmed reservations are required for boarding services at Snuggles and Hugs. I understand a \$100 deposit is required at time of reservation. I understand there is a three (3) night minimum for all boarding reservations during any Peak/Holiday periods.
- **Cancellations.** Non-holiday/non- peak policy: I understand that all confirmed reservations for NON HOLIDAY/NON PEAK DAYS must be canceled at least seven (7) days prior to my pet's reserved arrival date. I further understand that a cancellation made within seven (7) days of my pet's arrival date, a no-show or no-call will result in reservation deposit forfeited and credit card on file will be charged \$100.
- **Holiday/Peak Policy.** I understand that all confirmed reservations for HOLIDAY/PEAK DAYS must be canceled at least fourteen (14) days prior to my pet's reserved arrival date. I further understand a 50% non- refundable deposit of total reservation is required to secure your suite. I understand this deposit will be deducted from the boarding cost at the time of drop off. Customers who are "no show, no call" or do not cancel within fourteen (14) days of the arrival date forfeit the entire deposit. I understand each pet that is boarding during a holiday will be charged a \$7.00 holiday fee.
- **Rescheduling Boarding.** I understand if a boarding visit is rescheduled, the original check in date will remain the reference point of any cancellation. If a boarding stay is then canceled within our cancellation period of the original check in date, it will result in a cancellation fee.
- **Early departure:** Regardless of reason, once a pet's stay has begun, I understand that I am responsible for payment of all days reserved, regardless of picking my pet up prior to the scheduled departure date.

- **Policies.** I acknowledge that I have received, reviewed and signed a copy of Snuggles and Hug’s “Policies.” I HEREBY AGREE TO BE FULLY BOUND BY ALL THE TERMS AND CONDITIONS OF Snuggles and Hug’s “POLICIES.”
- **Duty to Disclose.** I represent that I have disclosed and shall continue to disclose, any and all medical conditions or any other conditions, including, but not limited to, personality concerns or behaviors that may affect, limit, or prevent my pet’s ability to participate in services provided by Snuggles and Hugs. I understand that Snuggles and Hugs is relying on and will rely on those representations to provide a safe environment for both humans and animals.
- **Controversy or Claim.** I agree that any controversy or claim arising out of, or relating to this contract, or breach thereof, or as the result of any claim or controversy including the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association. I further agree that judgment upon award rendered by an arbitrator may be entered in any Court having jurisdiction thereof and the arbitrator shall, as part of his award to the prevailing party, the cost of such arbitrations and reasonable attorney’s fee of the prevailing party.

WAIVER, RELEASE AND INDEMNIFICATION. I RELEASE, WAIVE, DISCHARGE, INDEMNIFY AND AGREE TO HOLD SNUGGLES AND HUGS PET CARE LLC, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS HARMLESS FOR ANY AND ALL MANNER OF DAMAGES, INJURY, CLAIMS, LOSS, LIABILITIES, COSTS OR EXPENSES, ATTORNEY’S FEES, CAUSES OF ACTION OR SUIT, WHATSOEVER IN LAW OR EQUITY, ARISING OUT OF OR RELATED TO THE SERVICES PROVIDED BY SNUGGLES AND HUGS PET CARE LLC, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES OR AGENTS INCLUDING WITHOUT LIMITATION: (1) ANY INACCURACY IN ANY STATEMENT MADE BY MYSELF OR INFORMATION PROVIDED BY ME TO SNUGGLES AND HUGS. (2) MY PET, INCLUDING BUT NOT LIMITED TO DISTRUCTION OF PROPERTY, DOG BITES, INJURY, AND TRANSMISSION OF DISEASE, AND (3) ANY ACTION BY MYSELF THAT IS IN BREACH OF THE TERMS OF THIS AGREEMENT.

- **Sole Agreement.** This writing represents the sole agreement between Snuggles and Hugs and the Owner/Guardian.
- **Affirmation.** Each time I bring my pet into Snuggles and Hugs, I am re-affirming the terms of this agreement, including updated claims, and the truthfulness and accuracy of all the statements I have made in this agreement.

I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS AGREEMENT AND UNDERSTAND THAT I WILL GIVE UP SUBSTANTIAL RIGHTS BY SIGNING IT. I HAVE SIGNED THIS AGREEMENT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE OR GUARANTEE AND INTEND IT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY TO SNUGGLES AND HUGS, ITS OWNERS, OFFICERS, EMPLOYEES AND AGENTS TO THE GREATEST EXTENT PERMITTED BY LAW. I FURTHER AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT SHALL REMAIN IN FULL FORCE AND EFFECT.

I hereby understand that these claims are subject to change without notice. Check www.activedogcamp.com for the most current agreements, or contact Snuggles and Hugs at 936.443.3215.*

Signature of Owner/Guardian: _____

Date: _____



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CREDIT CARD ON FILE AUTHORIZATION FORM

This form is for you to supply Snuggles and Hugs Pet Care, LLC Snuggles and Hugs ("Snuggles and Hugs") with credit card information to keep on file for the payment of all services and fees. A new form must be completed for each card kept on file. Snuggles and Hugs accepts Visa, MasterCard, and American Express

Card Information:

Card Type (Circle): Visa / MasterCard / American Express

Name on Card: _____

Card Number: _____

Expiration Date: _____ CVV Code (Security Code): _____

Cardholder Signature: _____

Please list anyone other than the cardholder that is authorized to use card.

Name: _____

Date: _____

Cardholder Signature: _____

I hereby authorize Snuggles and Hugs to charge the credit card listed above for the payment of all services and fees. This credit card will be kept on file and will remain in effect until the expiration of the credit card account. Applicants may revoke this credit card on file by submitting a written request to the address at the top of this form or simply calling and making that request. A new form must be submitted if any information such as credit card expirations or authorized users is changed. Applicants agree to pay the cost for any returned or challenged payments.

Client Signature: _____

Date: _____